

get started

with your SPV M3000



# welcome

Congratulations on your new Orange Signature Phone.

Orange mobile phones are specially configured for immediate use. All the most useful services are easily accessible with the simple press of a button.

This guide will get you up and running with your **SPV M3000** in no time. Orange has designed your Signature Phone so that you can enjoy easy access to services and applications you will find most useful.

To learn more about specific features, please refer to the full user guide on the CD, or download it at [orange.ch](http://orange.ch) under Mobile phones.

the future's bright, the future's Orange

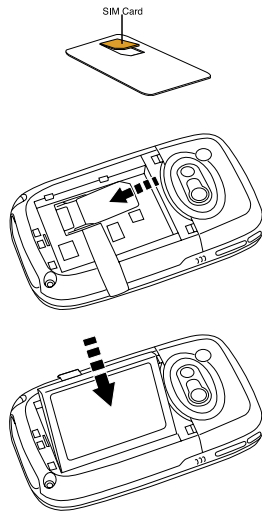
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## inserting your SIM card

To **insert your SIM card**:

- 1 Remove the SIM card from its plastic surround by carefully pushing it out. Its contacts are easily damaged so take care when doing this and try to avoid touching them.
- 2 Remove the battery cover by sliding the black lever at the bottom side. Remove the battery and insert your SIM card so that the cut-off corner fits into the surround.
- 3 Slide the SIM card up and into place.



For more information about Orange products and services call Customer Care free on **0800 700 700** or visit us at [orange.ch](http://orange.ch). For technical questions, call our hotline on **0900 787 000** (CHF 3.50/min).

## your Home screen

We have added the Home screen to your mobile phone so that you can move straight to the features you use the most as well as see at a glance any missed calls or new messages.

Contacts  
Phone  
Messaging  
Calendar  
Expert Home screen  
Orange World



### quick access

The Home screen lets you launch key features of your mobile phone and great services from Orange in as little as two key presses. Whether you want to send an SMS, take a photo or start exploring Orange World, you can now do it faster than ever.

## your Home screen



### all the options

Each time you select one of the icons on the left of your screen, you're presented with a list of options that give you even more choice. So, for example, when you want to browse Orange World, you can choose to go directly to the selected Orange World area.

### get an overview

Another great feature of the Home screen is that you can see at a single glance whether you've missed any calls, received any SMS or have any live appointments. To get more details, all you need to do is scroll to the relevant icon and click on it.

### come back soon

Whenever you finish using a feature on your mobile phone, you'll be returned to the Home screen. It will soon become a familiar starting point for exploring the great services that Orange has to offer.

# your Home screen

# Orange Box



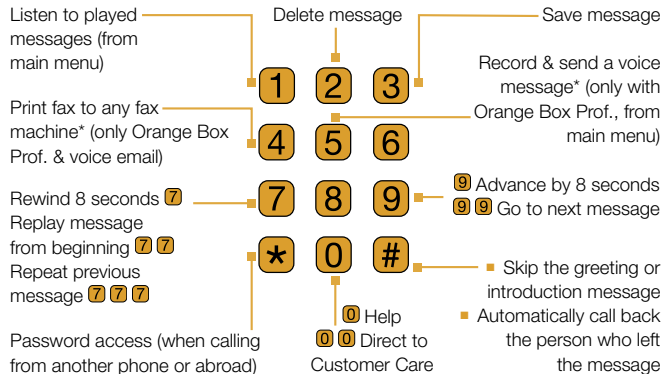
## Orange business customers

If you're a business customer we've created the Expert Home page to make your mobile phone even more useful. The Expert Home screen gives you the option to choose your favourite applications and create a shortcut to them from the Home screen.

You can deactivate the Expert mode Home screen by choosing Optionen from the Expert icon menu on the Home page. Unchecking the box will activate your regular Home screen and the Expert icon will be replaced by the Camera icon.

Your Orange Box is already active. Just dial your number as follows:

+41 86 07x xxx xx xx, for example, if your mobile phone number is 078 123 45 67 you would dial +41 86 078 123 45 67. The first time you use your Orange Box you will be prompted to: a) create a new password, b) record your own personalised greeting message and c) record your voice signature (see details below).



\* Orange Box advanced features available with Orange Box Professional and/or voice email. For more details on Orange Box and its advanced features check our website [orange.ch](http://orange.ch).

# Orange Box

## listen to messages on Orange Box

To listen, just dial (086 0xx xxx xx xx). Or, depending on your mobile phone model, use the quick access by pressing **1**.

## protect your Orange Box with a password

To **create your password**:

- 1 Access Main menu.
- 2 Select Personal options, press **9**.
- 3 Select Password, press **4**.
- 4 Enter your new password (4 digits), then press **#**.

To access messages from another phone, or sometimes while abroad (+41 86 0xx xxx xx xx), press **\*** as soon as you hear the greeting, then enter your password and press **#** (\*password#).

# Orange Box

## personalise your welcome message

To **personalise your greeting**:

- 1 Access Main menu.
- 2 Select Personal options, press **9**.
- 3 Access Greetings, press **1**. Select To change your pers. greeting, press **1**.

## use voice signature if you prefer to insert your name to a pre-recorded greeting

To **record/change your voice signature**:

- 1 Access Main menu.
- 2 Select Personal options, press **9**.
- 3 Access Greetings, press **1**.
- 4 Select To change your voice signature, press **2**.


## Orange World



Use Orange World to stay informed, in touch and in control wherever your day takes you.

We understand that you need to stay ahead of the game even when you're away from your office, and Orange World is full of useful applications and features that perfectly compliment your SPV to make sure you know what's going on.

You can easily personalise your homepage for fast access to the pages you need, whether you're looking for information, to get organised or simply to have fun.

Why not explore Orange World now and try out a download? Simply use the  in the Home screen to open Microsoft® Pocket Internet Explorer® and follow the links from there.

## setting up your email account

Stay on top of your inbox even when you're away from your desk.

If your corporate or personal email account is POP3- or IMAP4-enabled you can use your mobile phone to manage your emails\*. You will need to ask your Internet service provider or IT department for the correct settings, then create a new mailbox on your mobile phone. You can then send, receive, reply and forward messages as normal. You can also attach any files from your mobile phone, such as photos, videos or contact information.

Before you can send emails, you must set up your data connection, then insert your email account details.

To **set up your email account:**

- 1 Press Start from the Home screen. Scroll to Messaging. Choose Outlook E-Mail.
- 2 Press Menü and scroll to Extras. Select Neues Konto to define a new account.
- 3 You will enter the email setup process. Enter your name and email address.

\* POP3 and IMAP4 are standard communication technologies that enable users, for example, to download emails onto their mobile phone.

## setting up your email account

- 4 Autoconfiguration will begin. This means your SPV M3000 connects to your email server to automatically download the settings you need. If successful, you can begin sending and receiving emails immediately.
  - 5 If autoconfiguration is unsuccessful, you will need to manually enter the information. You may need to contact your IT department for some of the settings.
  - 6 Enter your username and password for your email account. Press Weiter.
  - 7 Scroll left or right to choose your server type.
  - 8 Enter a name for this email account, then choose a type of network for the account.
  - 9 Enter the details for your incoming and outgoing mail and press Weiter.
  - 10 Choose your email download preferences. Press Fertig, and this account will be ready to use.
- All Orange customers can benefit from a free email account on the Orangemail service. To activate your account, go on [orange.ch](http://orange.ch).
  - Orangemail settings are pre-configured in your SPV M3000. Only your personal data (username, password, email address) must be completed.
  - For your reference, please go to the settings table on the opposite page.

## setting up your email account

### POP3 settings for my Orangemail

Option	Setting
Protocol	POP3
Incoming server	pop.orangemail.ch
Incoming port	110
Mailbox	your Orangemail username
Password	your Orangemail password
Outgoing server	smtp.orangemail.ch
Outgoing port	25
Email address	your Orangemail address
From name	your name

### The remaining settings are optional

Signature	Add your business card to your emails
Copy outgoing	Copy emails sent from your mobile phone to another email address for future reference
Check interval	Choose how often your mobile phone checks for messages

## sending your first email

Once you have set up your email accounts, sending email couldn't be simpler.

To **send your first email**:

- 1 Press Start from the Home screen. Scroll to Messaging.
- 2 Choose the email account you wish to use. Press Neu.
- 3 Fill in the An and Cc or Bcc fields. You can enter contacts manually or press the action key to use your address book.
- 4 Enter a subject for your email and then write the full message.
- 5 You can add attachments by pressing Menü.
- 6 Press Senden to send your message.

To manually check for new emails, select the email account you wish to check. Press Menu and select Senden/Empfangen.

## synchronise your mobile phone

**why connect?**

Your SPV M3000 has several methods of connecting to different devices, allowing you to access your company intranet, connect to the Internet, synchronise information using ActiveSync® and send and receive data without wires using Bluetooth®.

By synchronising your SPV M3000 and your PC, you can make sure that all of your important information, like emails and contacts, are kept up to date. You can also use synchronisation to add new programs and exchange files between your computer and your SPV M3000.

First, you will need to install Outlook 2002 (if you don't have this already) and the new version of Microsoft® ActiveSync® 4.0 from the Companion CD that came with your SPV M3000, as earlier versions will not work with your SPV M3000.

Do not attach your mobile phone to your PC yet.

- 1 Insert the SPV M3000 Companion CD into the CD-ROM drive of your desktop computer. Don't attach your SPV M3000 to your PC yet. The CD will autostart. Simply follow the onscreen instructions for installing Microsoft® Outlook 2002 and Microsoft® ActiveSync® 4.0.

## synchronise your mobile phone

- Restart your computer, then connect your SPV M3000 using the USB connection cable. ActiveSync® will autostart when it detects your phone, and the connection wizard will open. Work through each screen of the wizard, completing information as necessary.
- At this stage you can decide whether you wish to create an exclusive standard partnership with the PC you are working on, or only a temporary guest partnership (for example, if you are using a borrowed laptop or a friend's computer). When you have finished, your PC and SPV M3000 will synchronise.

**Note:** If your company or wireless service provider supports synchronising directly with its Exchange Server you can set up your device to sync with it. In case firewalls do not block the traffic, synchronisation with Exchange Server can be done over-the-air (GPRS).


### To **exchange files between your mobile phone and a PC:**

- Connect your SPV M3000 to the PC.
- On your PC click on My Computer and go to Mobile Device to explore and manage the file on your mobile phone.
- You can now exchange any file between your SPV M3000 and the computer by simply dragging and dropping the file in the desired location.

## synchronise your mobile phone


**Did you know** that you can edit Word or Excel documents and also visualize Power Point and PDF files with your SPV M3000?

### To **browse your mobile phone:**

- Tap on the  icon, choose Programme then Datei-Explorer.
- Tap on My Document then choose the folder where you have saved the file.

### If **you've forgotten where your file is:**



- Tap on the  icon, choose Programme then Suchen.
- Type the name of the file you're looking for in the Suchen nach: field.
- On the left-hand corner at the bottom of the screen tap Suchen and wait for the results to appear.

## synchronise your mobile phone

### Wi-Fi

Connect wherever you are with the Wireless LAN Manager. Wireless LAN Manager allows you to manage a Wi-Fi Internet connection on your SPV M3000. It is designed to work with existing 802.11b devices such as access points or routers. To run Wireless LAN Manager with your SPV M3000, you will need to have access to a broadband Internet connection and the necessary access point or a router that emits WLAN signals. If you do not have access to broadband Internet, check with your Internet service provider before running this application.



To **switch on WLAN**:

To use WLAN on your Pocket PC Phone, you need to turn on the internal WLAN antenna on your device.

- 1 Tap Start, Programme then Kommunikations-Manager.
- 2 Tap the first icon to turn WLAN on. When your WLAN is on, the LED indicator for Wireless LAN, on the outer case of the device, will blink green every 6 seconds to indicate WLAN is on, or alternate between blinking green and blinking blue every seconds if Bluetooth® is also switched on.

## synchronise your mobile phone

- 3 A **7** icon is shown if your SPV M3000 has connected to a WLAN network.

To **check for a Wireless LAN signal before opening Wireless LAN Manager**:

#### ■ **Today screen:**

If your SPV M3000 has detected a WLAN network connection, the **7** icon will show on the top of the screen, and you will see a WLAN icon in the bottom right-hand corner.

#### ■ **Wireless LAN Manager:**

Tap Kommunikations-Manager in the Programme menu. If your SPV M3000 is receiving WLAN signals, the first icon will be green. WLAN, or Wi-Fi, is the default wireless channel setting for your device. If no WiFi signal is detected GPRS will be launched.

#### ■ **WLAN application:**

Tap on the WLAN icon on the top of the Kommunikations-Manager screen. It can also be accessed from the Verbindungen tab of the Einstellungen menu.

## synchronise your mobile phone

**Note:** The availability and range of your SPV M3000's WLAN signals may depend on the number, thickness and location of walls, ceilings or other objects that the wireless signal must pass through.

### To **activate LEAP:**

The LEAP (Lightweight Extensible Authentication Protocol) section of this application allows you to increase the security of your SPV M3000 by setting the SSID, username, password, and domain to ensure that no one can access your network without your permission. Most 802.11b access points automatically offer a form of authentication called open systems authentication, which is the SPV M3000's default setting. In this mode, the access point grants approval for any request for authentication.

The client simply sends an authentication request frame, and the access point responds with an authentication approval. This allows anyone with the correct SSID to associate with the access point. For LEAP to work correctly, both the access point and the receiving device (your SPV M3000) must be set with the same SSID, username and password.

## synchronise your mobile phone

### To **manually add a new wireless network:**

A wireless network can be added either when the network is automatically detected as described above or manually by entering the necessary setting information on the Network Cards.

- 1 Whilst WLAN is on, tap Start then Einstellungen and then the Verbindungen tab. Then tap the Netzwerkkarten icon, the Drahtlos tab and Neu hinzufügen...
- 2 On the Allgemein tab: Enter a network name (SSID). If a network was detected, the SSID is automatically entered and cannot be changed. Select where your network connects to (Internet or Firma) in the Verbindet mit: box. Tap the Dies ist eine Gerät-zu-Gerät (ad-hoc) Verbindung if you want to connect to an ad-hoc connection.
- 3 If authentication information is needed, select the type of network authentication to use on the Netzwerkschlüssel tab. To set authentication, choose the desired type from the Authentifizierung drop down list. To use data encryption, choose the desired type from the Datenverschlüsselung drop down list. (WEP is enabled by default.) Enter the network key in the Netzwerkschlüssel box. If a network key is automatically provided by your network, tap the box: Schlüssel automatisch bereitgestellt.
- 4 Tap the IEEE 802.1x Netzwerkzugriffssteuerung verwenden for increased security on the 802.1x tab.

## synchronise your mobile phone

To **search for a network to access:**

Networks that you have already configured are listed in Drahtlose Netzwerke. You can choose to connect only to preferred networks or to have your SPV M3000 search for and connect to any available network.

- 1 While WLAN is on, tap Start then Einstellungen, then the Verbindungen, the Netzwerkkarten icon and the Drahtlos tab.
- 2 In the Auf diese Netzwerke zugreifen: box, tap the type of network you want to connect to. Choose from Alle Verfügbar, Nur Zugriffspunkte, or Nur Computer-mit-Computer.

To **look up an IP address and find the IP address the wireless network is using:**

- 1 While WLAN is on and connected to the appropriate network, tap Start, Einstellungen, the Verbindungen tab then the Netzwerkkarten icon and the Netzwerkkarten tab.
- 2 In the Meine Netzwerkkarte verbinden mit: drop-down box, tap either Internet or Firma. If you are connecting to your ISP at home, tap Internet. If you are connecting to a private network such as a corporate network at work, tap Firma.

## synchronise your mobile phone

- 3 Tap the adapter in the Tippen Sie auf einen Adapter, um die Einstellungen zu ändern: box, and the IP-adresse will now appear in the IP-adresse box on the IP-adresse tab.
- 4 To change TCP/IP settings if your ISP or private network does not use dynamically assigned IP addresses, tap Spezifische IP-Adresse and enter the requested information. Contact your ISP or network administrator to get the IP address, subnet mask, and/or default gateway if needed.
- 5 To change DNS and WINS settings if your ISP or private network does not use dynamically assigned IP addresses, tap the Namensserver tab and enter the requested information. Servers that require an assigned IP address may also require a way to map computer names to IP address. DNS and WINS are the resolution options supported on your SPV M3000.

Bluetooth® is a new radio technology that enables you to make wireless connections between your mobile phone and other electronic devices. This allows you the easy exchange of both information and files and enables you to use your mobile phone as a modem for your laptop.

You may already have a Bluetooth® headset, you may be considering buying one, or you may have Bluetooth® on your laptop or PDA. For any of the devices, before you can begin transferring information you must pair them. It only takes a few seconds to do.



To **pair two Bluetooth® devices**:

- 1 Ensure both devices are within 10 metres of each other and both have Bluetooth® active.
- 2 Tap Start, Programme and select Kommunikations-Manager then tap on the second icon.
- 3 Tap Einstellungen then Bluetooth® Einstellungen. Click on Geräte tab then Neue Partnerschaft.

- 4 Your SPV M3000 will search for other devices. After a few seconds you will see a list of devices found.
- 5 Select the name of the device you want to connect with, then tap Weiter. Enter the Passkey if required or click on Weiter.

# contacting Orange

## Customer Care

If you have a query about your mobile phone or any Orange service, contact Customer Care free on **0800 700 700**. Customer Care is available 24 hours a day, 7 days a week, 365 days a year.

If you are a business customer, contact the Business Care Team free on **0800 700 600**. Our Business Care Team is available from Monday to Friday from 08:00 to 18:30 and on Saturday from 08:00 to 17:00.

## [orange.ch](http://orange.ch)

Visit the Orange website to find out more about Orange products and services.

## all Orange customers

Emergency Service 117 (Police)  
118 (Fire)  
144 (Rescue)



For further information about Orange products and services please visit [orange.ch](http://orange.ch).

The information contained in this getting 'get started' is correct at the time of going to press, but Orange Communications SA reserves the right to make subsequent changes to it. Offers and services may be modified, supplemented or withdrawn at any time without prior notice. October 2005.

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